



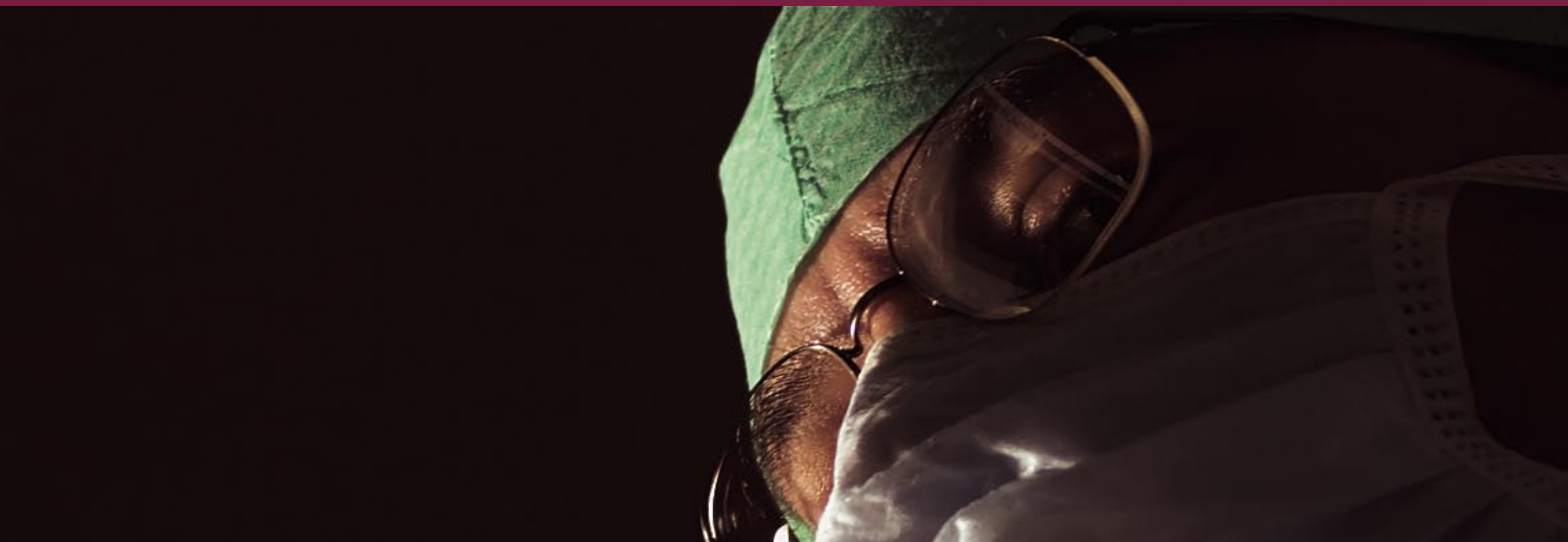
The Accreditation Benchmark

ISO 9001
The Solution
of Choice
for
Health Services



Our Mission

Through Accreditation we assist health services in managing their quality, risk, compliance and due diligence requirements.



Our Commitment

- We focus on the systems and outcomes that are important to your business and stakeholders including patients, staff, managers and directors.
- We offer high value quality and service at very competitive prices.
- Our team of assessors are qualified health professionals with extensive management and business experience providing you with relevance and value in your competitive environment.
- Our assessments are conducted using the trademarked *Positive Audit*® risk approach that complies with International Quality Auditing Standards and helps to build organisational culture.
- Our assessors can offer a range of examples of how the standards can be applied to help you determine the most appropriate systems for your health service.

Our Assessments

- Fair and objective assessments based on your individual health service incorporating its size, core business and environment. We recognise that no two health services are the same.
- Consistency of Assessor – Our aim is to match your organisation with an assessor(s) that will partner you and build a successful ongoing relationship with the goal of improving your services over the years.
- We offer a smooth and integrated transition from your existing provider of accreditation.
- Our team of assessors are absolutely committed to your success as a health service provider.

Our Services

- A Gap Analysis and Transition program to ensure the smooth transition from your existing provider.
- Certification to your choice of one or many Australian and International Standards including Quality, Health & Safety, Environmental, Risk Management and Compliance Management.
- Clinical Indicator program for Day Surgeries
- Health Services Resource Centre
- A dedicated 1800 number to connect you to a health professional who can answer your questions
- Leading edge courses for health professionals including:
 - *Positive Audit*® for internal audits using a risk approach
 - Risk Management for Directors and Managers
 - Implementing a risk management program

Benchmark Certification

At Benchmark Certification we have over 1800 clients with an excellent reputation for service, quality and price. We have a dedicated Health Division managed by health professionals who can directly answer your questions and meet your needs. Our clients include hospitals, day surgeries, aged and community services as well as suppliers to health services.



Quality Award Partners Pty Ltd
trading as Benchmark Certification Health Division Australia
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To talk directly with a member of our health team contact us on

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