

Public Training Course Testimonials.

Internal Auditors Course

'The internal auditors course that I attended through BSI gave me all of the understanding of conducting internal audits and the tools to be confident in that scope of work. The course was informative without being an information overload and paced well enough as to not become confusing or being rushed toward the end of the course. Internal auditing has now given me a bigger insight to the internal workings of our company and also helping our project managers understand the auditing side of things. I would like to thank the BSI training team for their hospitality and quality of their training and wish them well for their future.'

RPC Technologies

ISO 27001 Lead Auditor Course

'An excellent training course and a great source of information for any organization or company planning to get an ISO 27001 certification. The course was loaded with practical exercises and real-case scenarios and was structured in a way that it encouraged participants to be interactive and share their experiences in information security....it was definitely worth the money and time and I am now even contemplating including auditing in my career path.'

Nataliya Stephenson Manager, Information Security, NSW Attorney General's Department

ISO 9001:2008 Requirements Course

'As someone with relatively minimal experience with ISO 9001, I found the BSI ISO 9001 Requirements course to be extremely beneficial in equipping me with a solid understanding of the Standard and the Quality Management principles it is based upon. It also provided me with practical information on planning the development and implementation of a quality management system. The course was extremely well structured and its interactive nature enabled participants to share and learn from individual experiences. The trainer was also extremely knowledgeable and capable of presenting the information in an enjoyable manner.'

Annie McClement , Hostworks

'As a newly appointed Quality Manager to our Sydney Office, I found the BSI course ISO 9001 Requirements very beneficial to understanding the standard & the reasons behind the quality processes. It has assisted in implementing the quality management system for our organisation. The course was quite easy to follow & the instructor made it very enjoyable'.

Haney Mikhael, Currie & Brown

ISO 14001:2004 Requirements Course

"The EMS course was very informative and delivered by an experienced professional. The course content was relevant and included a good balance of tasks, group discussions, practical examples and experiences. My key learning objective prior to the course was to be able to interpret the ISO 14001 standard and know how to apply the principles and requirements back at the workplace. This objective was fully met. I highly recommend this course to anyone planning to gain or increase their knowledge in environmental management systems."

David Martin, Qual-Safe Management Systems

ISO 9001 Lead Auditor Course

'I found the ISO 9001 Systems Lead Auditor course to be well presented and very interesting to attend. The BSI trainer used up to date examples from many different industries to enhance the slide pack material and create an overall understanding of how this applies to corporations. All of the instances used were engaging and through the use of current and relevant examples I could better imagine directly applying the auditing training to my own business. The various examples made it easier to imagine applying the teachings to the real world and I will unquestionably be using the documentation in the planning of the audits I shall be leading.'

Robert Blackmore (Wireline Specialist) BP Azerbaijan

While in between jobs, I wanted to formalise my training to facilitate my moving to a position in QA, which involves implementing and auditing an ISO9001:2008 system. I approached BSI and found their professional and helpful staff made my choosing a course and subsequent enrolment process very easy. The course exceeded my expectations and I learnt much auditing skills and ISO 9001 knowledge that will benefit any organization. The trainer's knowledge and presentation skills made the course material fun accessible and applicable to any industry with ISO 9001. I highly recommend this course to anyone interested in implementing or auditing an ISO 9001:2008 system for their company.

Rebecca Down

I am new to auditing and found this course a necessity to enable me to form principles on which I will base future audits. The skills are transferrable to other areas than safety auditing - the course has given me confidence to write proper safety plans. The trainer has fantastic knowledge of the subject. He was able to demonstrate application of the standards and how to be practical when carrying out audits.

Stefan Nortje (Leighton Contractors)

In-house Training Course Testimonials.

'BSI designed an in-house training program for Turner & Townsend for our EMS and OHS representatives comprising internal auditor skills and introduction to relevant ISO standards. The training was tailored to our specific needs in these areas. By conducting the training internally, we were able to achieve high cost and time efficiencies whilst maintaining high quality of the training at the same time.

The training equipped our internal OHS and EMS representatives with theoretical background as well as practical skills necessary for performing their OHS/EMS role within the company. The knowledge, practical experience and training skills of the instructor were outstanding and contributed to the overall high satisfaction with the training. We would have no hesitation to recommend BSI Management Systems to any other company.'

Monika Svarcova (Data Analyst / Quality Manager, Turner & Townsend Pty Limited)

The In-house Introduction to Environmental Management Systems was detailed and covered a broad scope of where environmental standards should be applied and how best to do that. All the participants who partook in the course can now use the standard to analyse different aspects against our environmental policy and guidelines. They now have a better knowledge on how to utilize that analysis as well as the actions to be considered. The trainer called upon his experiences in business and put that into our point of view making it easier to relate the standards to day to day conditions and issues.

Ken Macrae (Region Dist Centre Manager) Asia Pacific



...making excellence a habit.

The course taught me a lot about the QM systems that are in use in Australia and around the world and also the importance of them. I will now be able to be more focused on improving QM in my workplace, which in turn will benefit the entire organisation that I work for which I believe is vitally important.

Joshua Roney, Department of Defence

BSI made it convenient and economical with their on-site training service. The trainer conducted a relaxed learning experience with easy to understand instruction. Our auditors are now well-equipped for tasks ahead.

Keryn Woolmer (Quality Systems Co-ordinator)